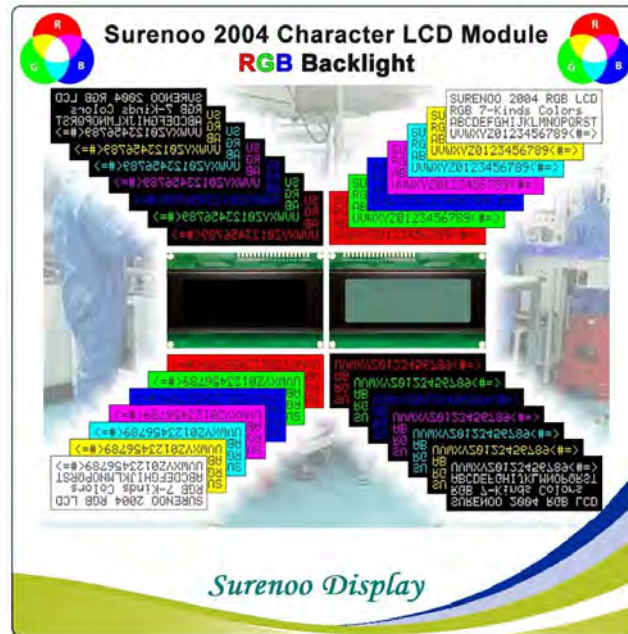


SURENOO DISPLAY USER MANUAL

SLC2004E Series

Please click the following image to buy the sample



Controller: AIP31066 or Equal



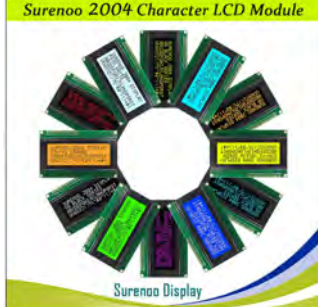
Shenzhen Surenoo Technology Co.,Ltd.
www.surenoo.com

Surenoo Character LCD Selection Guide

Y 01	08X01	16X01			
Y 02	08X02	16X02	20X02	24X02	40X02
Y 03					
Y 04		16X04	20X04		40X04
	X 08	X 16	X 20	X 24	X 40



Surenno Character LCD Module List (2004)

 Surenno 2004 Character LCD Module	 Surenno 2004 Character LCD Module AIP31068 IIC Controller	 Surenno 2004 Character LCD Module Model No.: SLC2004A3	 Surenno 1604 Character LCD Module
Model No.: SLC2004A1 Controller: AIP31066 or Equal Interface: 4-/8- Bit Parallel Outline Size: 98.00*60.00MM Entend Function: IIC, LCD2USB, RS232/UART	Model No.: SLC2004A2 Controller: AIP31068 or Equal Interface: Serial IIC Outline Size: 98.00*60.00MM Keyword: -	Model No.: SLC2004A3 Controller: AIP31066 or Equal Interface: 4-/8- Bit Parallel Outline Size: 116.00*40.00MM Keyword: -	Model No.: SLC2004A4 Controller: RW1063 or Equal Interface: Parallel / SPI / IIC Outline Size: 98.00*60.00MM Keyword: -
 Surenno 2004 Character LCD Module	 Surenno 2004 Character LCD Module	 Surenno 2004 Character LCD Module	 Surenno 2004 Character LCD Module
Model No.: SLC2004A5 Controller: AIP31066 & PCF8574T Interface: Parallel & IIC Outline Size: 98.00*60.00MM Keyword: -	Model No.: SLC2004A6 Controller: AIP31066 or Equal Interface: 4-/8- Bit Parallel Outline Size: 98.00*60.00MM Keyword: FFC/1.0 Interface	Model No.: SLC2004B Controller: AIP31066 or Equal Interface: 4-/8- Bit Parallel Outline Size: 146.00*62.50MM Keyword: -	Model No.: SLC2004C Controller: AIP31066 or Equal Interface: 4-/8- Bit Parallel Outline Size: 182.00*90.00MM Entend Function: IIC, LCD2USB
 Surenno 2004 Character LCD Module	 Surenno 2004 Character LCD Module RGB Backlight	 Surenno 2004 UART LCD Module	 Surenno 2004 Character LCD Module 7 in 1 FSTN Positive LCD Panel RGB LED Backlight
Model No.: SLC2004D Controller: AIP31066 or Equal Interface: 4-/8- Bit Parallel Outline Size: 77.00*47.00MM Entend Function: IIC, LCD2USB, RS232/UART	Model No.: SLC2004E Controller: AIP31066 or Equal Interface: 4-/8- Bit Parallel Outline Size: 98.00*60.00MM Keyword: RGB Backlight	Model No.: SLC2004F Controller: - Interface: Serial UART / SPI / IIC Outline Size: 98.00*60.00MM Keyword: -	Model No.: SLC2004G Controller: AIP31066 or Equal Interface: 4-/8- Bit Parallel Outline Size: 146.00*62.50MM Keyword: RGB Backlight

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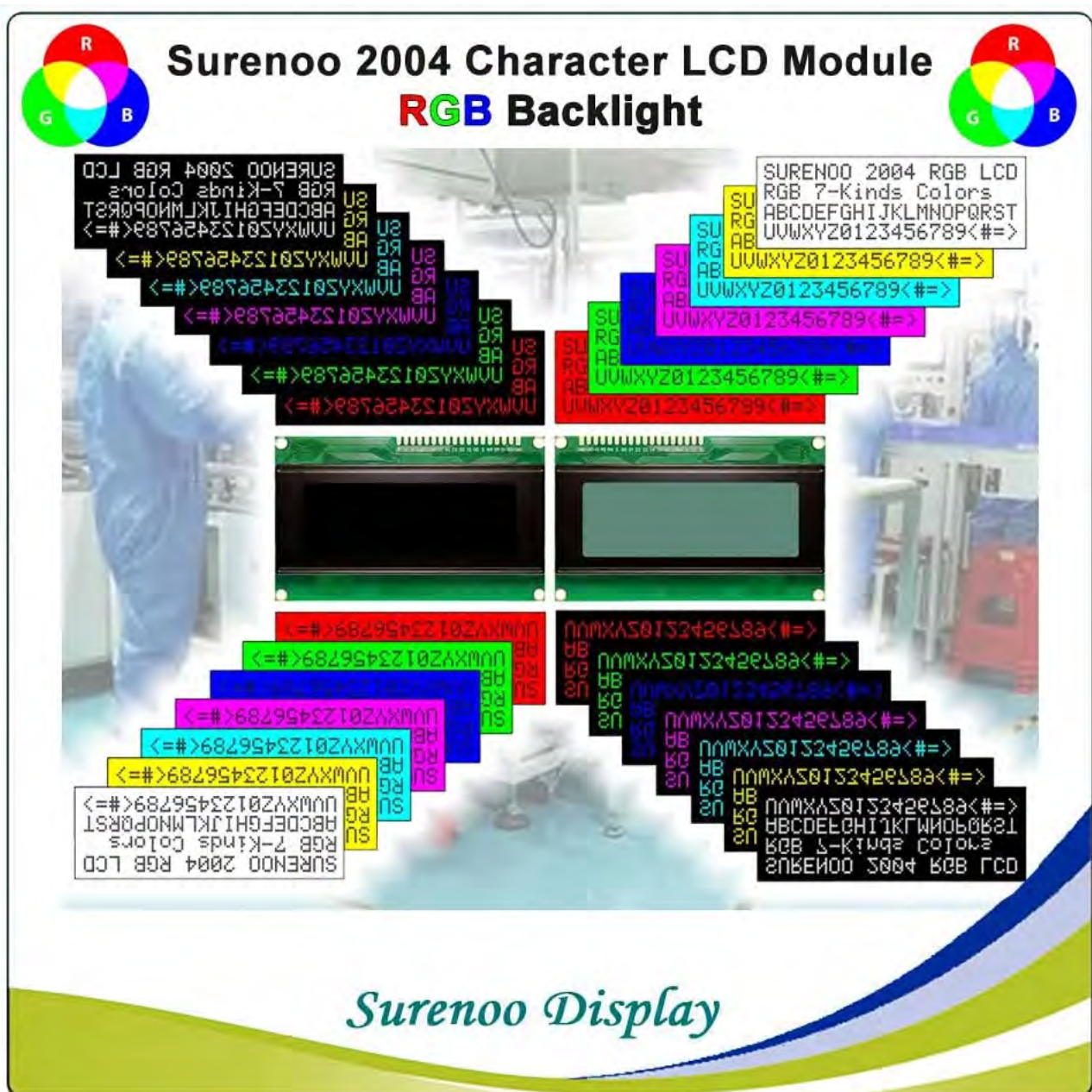
1. ORDERING INFORMATION

1.1 SLC2004E Series Table

SURENOO CHARACTER DISPLAY										
Model No.	Interface	Display	Outline Size (MM)	Viewing Area (MM)	Area Area (MM)	Voltage (V)	Controller	Mark	Color Code	IMAGE
SLC2004E	Parallel	20*04	98.00*60.00	77.00*25.20	70.40*20.80	5.0V	SPLC780D AIP31066 HD44780 KS0066 ST7066	RGB on Black Black on RGB 7 in 1	FNCPT FPCPT	

1.2 SLC2004E Series Image

*The number of series image is in accordance with number of the above series table 1.1.



2. SPECIFICATION

2.1 Display Specification

Item	Standard Value	Unit
Display Format	20 Characters x 4 Lines	--
Display Connector	18P Pin Header	--
FPC Connector	N/A	--
Operating Temperature	-20 ~ +60	°C
Storage Temperature	-30 ~ +70	°C
Touch Panel Optional	No	--
Sunlight Readable	Yes	--

2.2 Mechanical Specification

Item	Standard Value	Unit
Outline Dimension	98.00(W) x 60.00(H) x 13.60(T)	mm
Visual Area	77.00(W) x 25.20(H)	mm
Active Area	70.40(W) x 20.80(H)	mm
Dot Size	0.55 x 0.55	mm
Dot Pitch	0.61 x 0.61	mm

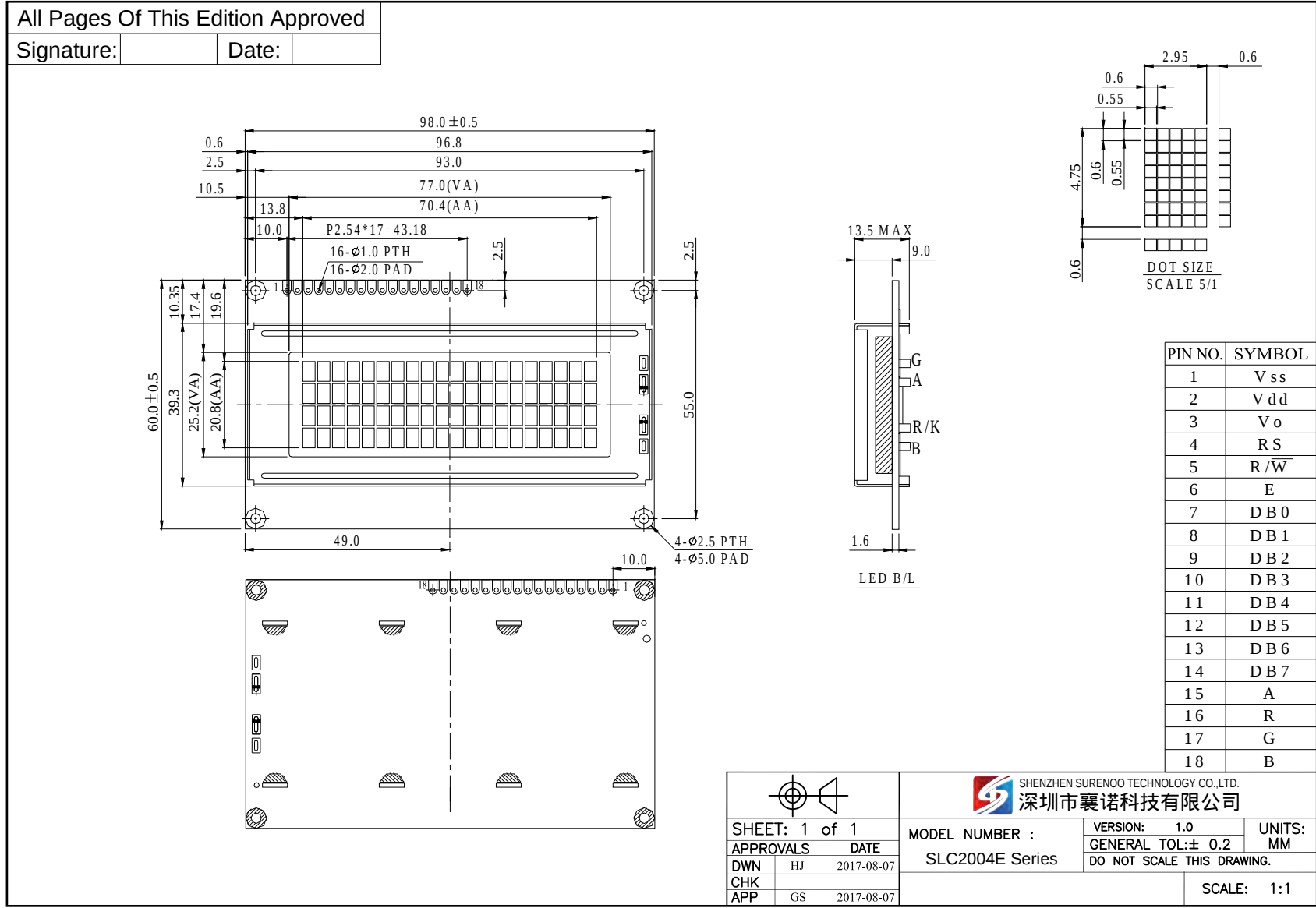
2.3 Electrical Specification

Item	Standard Value	Unit
IC Package	COB	--
Controller	SPLC780D or Equivalent	--
Interface	6800 8-bit Parallel, 6800 4-bit Parallel	--

2.4 Optical Specification

Item	Standard Value	Unit
LCD Type	FSTN Positive LCD / Double FSTN Negative LCD	--
Viewing Angle Range	6:00	--
Backlight Color	RGB	--
LCD Duty	1/16	--
LCD Bias	1/5	--

3. OUTLINE DRAWING



4. ELECTRICAL SPEC

4.1 Pin Configuration

Pin No.	Symbol	Level	Description
1	V _{SS}	0V	Ground
2	V _{DD}	5.0V	Supply Voltage for logic
3	VO	(Variable)	Operating voltage for LCD
4	RS	H/L	H: DATA, L: Instruction code
5	R/W	H/L	H: Read(MPU→Module) L: Write(MPU→Module)
6	E	H,H→L	Chip enable signal
7	DB0	H/L	Data bit 0
8	DB1	H/L	Data bit 1
9	DB2	H/L	Data bit 2
10	DB3	H/L	Data bit 3
11	DB4	H/L	Data bit 4
12	DB5	H/L	Data bit 5
13	DB6	H/L	Data bit 6
14	DB7	H/L	Data bit 7
15	A	—	Power supply for LED backlight (+)
16	R	—	Power Supply for LED backlight (Red)
17	G	—	Power Supply for LED backlight (Green)
18	B	—	Power Supply for LED backlight (blue)

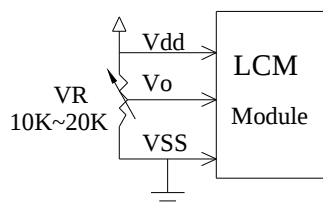
4. 2 Absolute Maximum Ratings

Item	Symbol	Min	Typ	Max	Unit
Operating Temperature	T_{OP}	-20	—	+70	°C
Storage Temperature	T_{ST}	-30	—	+80	°C
Input Voltage	V_I	V_{SS}	—	V_{DD}	V
Supply Voltage For Logic	$V_{DD}-V_{SS}$	-0.3	—	7	V
Supply Voltage For LCD	$V_{DD}-V_0$	-0.3	—	13	V

4.3 Electrical Characteristics

Item	Symbol	Condition	Min	Typ	Max	Unit
Supply Voltage For Logic	$V_{DD}-V_{SS}$	—	4.5	5.0	5.5	V
Supply Voltage For LCD *Note	$V_{DD}-V_0$	$T_a=-20^{\circ}\text{C}$	—	—	—	V
		$T_a=25^{\circ}\text{C}$	4.05	4.5	5.0	V
		$T_a=70^{\circ}\text{C}$	—	—	—	V
Input High Volt.	V_{IH}	—	$0.7 V_{DD}$	—	V_{DD}	V
Input Low Volt.	V_{IL}	—	V_{SS}	—	0.6	V
Output High Volt.	V_{OH}	—	3.9	—	—	V
Output Low Volt.	V_{OL}	—	—	—	0.4	V
Supply Current	I_{DD}	$V_{DD}=5\text{V}$	1.02	1.28	1.49	mA

* Note: Please design the VOP adjustment circuit on customer's main board



5. INSPECTION CRITERIA

5.1 Acceptable Quality Level

Each lot should satisfy the quality level defined as follows

Partition	AQL	Definition
A. Major	0.4%	Functional defective as product
B. Minor	1.5%	Satisfy all functions as product but not satisfy cosmetic standard

5.2 Definition of Lot

One lot means the delivery quantity to customer at one time.

5.3 Condition of Cosmetic Inspection

◆ INSPECTION AND TEST

- FUNCTION TEST
- APPEARANCE INSPECTION
- PACKING SPECIFICATION

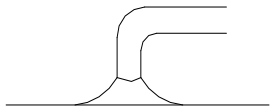
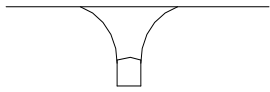
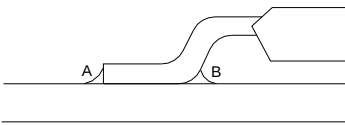
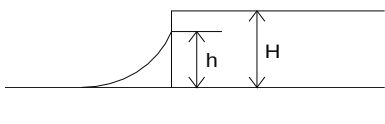
◆ INSPECTION CONDITION

- Put under the lamp (20W) at a distance 100mm from
- Tilt upright 45 degree by the front (back) to inspect LCD appearance.

◆ AQL INSPECTION LEVEL

- SAMPLING METHOD: MIL-STD-105D
- SAMPLING PLAN: SINGLE
- MAJOR DEFECT: 0.4% (MAJOR)
- MINOR DEFECT: 1.5% (MINOR)
- GENERAL LEVEL: II/NORMAL

5.4 Module Cosmetic Criteria

No.	Item	Judgment Criterion	Partition
1	Difference in Spec.	None allowed	Major
2	Pattern Peeling	No substrate pattern peeling and floating	Major
3	Soldering Defects	No soldering missing	Major
		No soldering bridge	Major
		No cold soldering	Minor
4	Resist Flaw on Substrate	Invisible copper foil(ϕ 0.5mm or more)on substrate pattern	Minor
5	Accretion of Metallic Foreign Matter	No soldering dust	Minor
		No accretion of metallic foreign matters(Not exceed ϕ 0.2mm)	
6	Stain	No stain to spoil cosmetic badly	Minor
7	Plate Discoloring	No plate fading, rusting and discoloring	Minor
8	Solder Amount 1.Lead Parts	a. Soldering side of PCB Solder to form a 'Filet' all around t Solder should not hide the lead form  b.Components side (In case of 'Through Hole PCB') Solder to reach the Components side of PCB 	Minor
	2.Flat Packages	Either 'toe' (A) or 'heel' (B) of the lead to be covered by Filet'  Lead form to be assume over solder.	Minor
	3.Chips	$(3/2) H \geq h \geq (1/2) H$ 	Minor



9	Backlight defects	1.Light fails or flickers.(Major) 2. Color and luminance do not correspond to specifications. (Major) 3.Exceeds standards for display's blemishes, foreign matter, dark lines or scratches.(Minor)	See list ←
10	PCB defects	Oxidation or contamination on connectors.* 2. Wrong parts, missing parts, or parts not in specification.* 3.Jumpers set incorrectly.(Minor) 4.Solder(if any)on bezel,LED pad,zebra pad,or screw hole pad is not smooth.(Minor) *Minor if display functions correctly.Major if the display fails.	See list ←
11	Soldering defects	1. Unmelted solder paste. 2. Cold solder joints,missing solder connections,or oxidation.* 3. Solder bridges causing short circuits.* 4. Residue or solder balls. 5. Solder flux is black or brown. *Minor if display functions correctly.Major if the display fails.	Minor

5.5 Screen Cosmetic Criteria (Non-Operating)

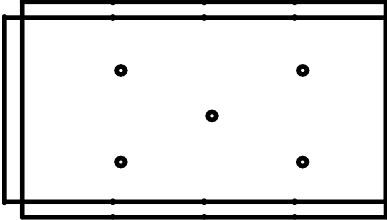
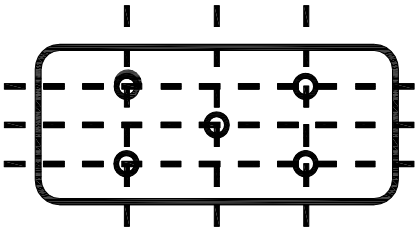
No.	Defect	Judgment Criterion	Partition
1	Spots	In accordance with Screen Cosmetic Criteria (Operating) No.1.	Minor
2	Lines	In accordance with Screen Cosmetic Criteria (Operation) No.2.	Minor
3	Bubbles in Polarizer		Minor
		Size: d mm	
		Acceptable Qty in active area	
		d ≤ 0.3	
		0.3 < d ≤ 1.0	
		1.0 < d ≤ 1.5	Disregard 3 1 0
		1.5 < d	
4	Scratch	In accordance with spots and lines operating cosmetic criteria, When the light reflects on the panel surface, the scratches are not to be remarkable.	Minor
5	Allowable density	Above defects should be separated more than 30mm each other.	Minor
6	Coloration	Not to be noticeable coloration in the viewing area of the LCD panels. Back-lit type should be judged with back-lit on state only.	Minor
7	Contamination	Not to be noticeable.	Minor

5.6 Screen Cosmetic Criteria (Operating)

No.	Defect	Judgment Criterion	Partition
1	Spots	A) Clear	Minor
		Size:d mm	
		Acceptable Qty in active area	
		$d \leq 0.1$	
		Disregard	
		0.1 < d ≤ 0.2	
2	Lines	6	Minor
		0.2 < d ≤ 0.3	
		2	
		0.3 < d	
		0	
		Note: Including pin holes and defective dots which must be within one pixel Size.	
		B) Unclear	
		Size:d mm	
		Acceptable Qty in active area	
		$d \leq 0.2$	
		Disregard	
		0.2 < d ≤ 0.5	
		6	
		0.5 < d ≤ 0.7	
		2	
		0.7 < d	
		0	
		Note: Including pin holes and defective dots which must be within one pixel Size.	

'Clear' = The shade and size are not changed by Vo.

'Unclear' = The shade and size are changed by Vo.

No.	Defect	Judgment Criterion	Partition
3	Rubbing line	Not to be noticeable.	
4	Allowable density	Above defects should be separated more than 10mm each other.	Minor
5	Rainbow	Not to be noticeable.	Minor
6	Dot size	To be 95%~105%of the dot size (Typ.) in drawing.	Minor
		Partial defects of each dot (ex.pin-hole) should be treated as'spot'. (see Screen Cosmetic Criteria (Operating) No.1)	
7	Brightness (only back-lit Module)	Brightness Uniformity must be $B_{MAX}/B_{MIN} \leq 2$ - B_{MAX} :Max.value by measure in 5 points - B_{MIN} : Min.value by measure in 5 points Divide active area into 4 vertically and horizontally. Measure 5 points shown in the following figure. 	Minor
8	Contrast Uniformity	Contrast Uniformity must be $B_{MAX}/B_{MIN} \leq 2$ Measure 5 points shown in the following figure. Dashed lines divide active area into 4 vertically and horizontally. Measuring points are located at the inter-sections of dashed line.  Note: B_{MAX} – Max.value by measure in 5 points. B_{MIN} – Min.value by measure in 5 points. O – Measuring points in $\phi 10mm$.	Minor
Note: (1) Size : $d=(\text{long length} + \text{short length})/2$ (2) The limit samples for each item have priority. (3) Complexed defects are defined item by item, but if the number of defects is defined in above table, the total number should not exceed 10.			

(4) In case of 'concentration', even the spots or the lines of 'disregarded' size should not be allowed. Following three situations

Should be treated as 'concentration'.

- 7 or over defects in circle of $\varnothing$ 5mm.
- 10 or over defects in circle of $\varnothing$ 10mm
- 20 or over defects in circle of $\varnothing$ 20mm

6. PRECAUTIONS FOR USING

6.1 Handling Precautions

- ◆ This device is susceptible to Electro-Static Discharge (ESD) damage. Observe Anti-Static precautions.
- ◆ SUR display panel is made of glass. Do not subject it to a mechanical shock by dropping it or impact. If
- ◆ SUR display panel is damaged and the liquid crystal substance leaks out, be sure not to get any in your mouth. If the substance contacts your skin or clothes, wash it off using soap and water.
- ◆ Do not apply excessive force to the SUR display surface or the adjoining areas since this may cause the color tone to vary.
- ◆ The polarizer covering the SUR display surface of the LCD module is soft and easily scratched. Handle this polarizer carefully.
- ◆ If SUR display surface becomes contaminated, breathe on the surface and gently wipe it with a soft dry cloth. If it is heavily contaminated, moisten cloth with one of the following Isopropyl or alcohol.
- ◆ Solvents other than those above-mentioned may damage the polarizer. Especially, do not use the Water.
- ◆ Exercise care to minimize corrosion of the electrode. Corrosion of the electrodes is accelerated by water droplets, moisture condensation or a current flow in a high-humidity environment.
- ◆ Install the SUR LCD Module by using the mounting holes. When mounting the LCD module make sure it is free of twisting, warping and distortion. In particular, do not forcibly pull or bend the cable or the backlight cable.
- ◆ Do not attempt to disassemble or process SUR LCD module.
- ◆ NC terminal should be open. Do not connect anything.
- ◆ If the logic circuit power is off, do not apply the input signals.
- ◆ To prevent destruction of the elements by static electricity, be careful to maintain an optimum work environment.
 - Be sure to ground the body when handling SUR LCD modules.
 - Tools required for assembling, such as soldering irons, must be properly grounded.
 - To reduce the amount of static electricity generated, do not conduct assembling and other work under dry conditions.
 - The LCD module is coated with a film to protect the display surface. Exercise care when peeling off this protective film since static electricity may be generated.

6.2 Power Supply Precautions

- ◆ Identify and, at all times, observe absolute maximum ratings for both logic and LC drivers. Note that there is some variance between models.
- ◆ Prevent the application of reverse polarity to VDD and VSS, however briefly.
- ◆ Use a clean power source free from transients. Power-up conditions are occasionally jolting and may exceed the maximum ratings of SUR modules.
- ◆ The VDD power of SUR module should also supply the power to all devices that may access the display. Don't allow the data bus to be driven when the logic supply to the module is turned off.

6.3 Operating Precautions

- ◆ DO NOT plug or unplug SUR module when the system is powered up.
- ◆ Minimize the cable length between SUR module and host MPU.
- ◆ For models with backlights, do not disable the backlight by interrupting the HV line. Unload inverters produce voltage extremes that may arc within a cable or at the display.
- ◆ Operate SUR module within the limits of the modules temperature specifications.

6.4 Mechanical/Environmental Precautions

- ◆ Improper soldering is the major cause of module difficulty. Use of flux cleaner is not recommended as they may seep under the electrometric connection and cause display failure.
- ◆ Mount SUR module so that it is free from torque and mechanical stress.
- ◆ Surface of the LCD panel should not be touched or scratched. The display front surface is an easily scratched, plastic polarizer. Avoid contact and clean only when necessary with soft, absorbent cotton dampened with petroleum benzene.
- ◆ Always employ anti-static procedure while handling SUR module.
- ◆ Prevent moisture build-up upon the module and observe the environmental constraints for storage tem
- ◆ Do not store in direct sunlight
- ◆ If leakage of the liquid crystal material should occur, avoid contact with this material, particularly ingestion. If the body or clothing becomes contaminated by the liquid crystal material, wash thoroughly with water and soap

6.5 Storage Precautions

When storing the LCD modules, avoid exposure to direct sunlight or to the light of fluorescent lamps. Keep SUR modules in bags (avoid high temperature / high humidity and low temperatures below 0C. Whenever possible, SUR LCD modules should be stored in the same conditions in which they were shipped from our company.

6.6 Others

Liquid crystals solidify under low temperature (below the storage temperature range) leading to defective orientation or the generation of air bubbles (black or white). Air bubbles may also be generated if the module is subject to a low temperature.

If SUR LCD modules have been operating for a long time showing the same display patterns, the display patterns may remain on the screen as ghost images and a slight contrast irregularity may also

appear. A normal operating status can be regained by suspending use for some time. It should be noted that this phenomenon does not adversely affect performance reliability.

To minimize the performance degradation of the LCD modules resulting from destruction caused by static electricity etc., exercise care to avoid holding the following sections when handling the modules.

- Exposed area of the printed circuit board.
- Terminal electrode sections.

7. USING LCD MODULES

7.1 Liquid Crystal Display Modules

SUR LCD is composed of glass and polarizer. Pay attention to the following items when handling.

- ◆ Please keep the temperature within specified range for use and storage. Polarization degradation, bubble generation or polarizer peel-off may occur with high temperature and high humidity.
- ◆ Do not touch, push or rub the exposed polarizers with anything harder than an HB pencil lead (glass, tweezers, etc.).
- ◆ N-hexane is recommended for cleaning the adhesives used to attach front/rear polarizers and reflectors made of organic substances which will be damaged by chemicals such as acetone, toluene, ethanol and isopropylalcohol.
- ◆ When SUR display surface becomes dusty, wipe gently with absorbent cotton or other soft material like chamois soaked in petroleum benzin. Do not scrub hard to avoid damaging the display surface.
- ◆ Wipe off saliva or water drops immediately, contact with water over a long period of time may cause deformation or color fading.
- ◆ Avoid contacting oil and fats.
- ◆ Condensation on the surface and contact with terminals due to cold will damage, stain or dirty the polarizers. After products are tested at low temperature they must be warmed up in a container before coming in contact with room temperature air.
- ◆ Do not put or attach anything on SUR display area to avoid leaving marks on.
- ◆ Do not touch the display with bare hands. This will stain the display area and degrade insulation between terminals (some cosmetics are determined to the polarizers).
- ◆ As glass is fragile. It tends to become or chipped during handling especially on the edges. Please avoid dropping or jarring.

7.2 Installing LCD Modules

- ◆ Cover the surface with a transparent protective plate to protect the polarizer and LC cell.
- ◆ When assembling the LCM into other equipment, the spacer to the bit between the LCM and the fitting plate should have enough height to avoid causing stress to the module surface, refer to the individual specifications for measurements. The measurement tolerance should be $\pm 0.1\text{mm}$.

7.3 Precaution for Handling LCD Modules

Since SUR LCM has been assembled and adjusted with a high degree of precision; avoid applying excessive shocks to the module or making any alterations or modifications to it.

- ◆ Do not alter, modify or change the shape of the tab on the metal frame.
- ◆ Do not make extra holes on the printed circuit board, modify its shape or change the positions of components to be attached.
- ◆ Do not damage or modify the pattern writing on the printed circuit board.
- ◆ Absolutely do not modify the zebra rubber strip (conductive rubber) or heat seal connector.
- ◆ Except for soldering the interface, do not make any alterations or modifications with a soldering iron.
- ◆ Do not drop, bend or twist SUR LCM.

7.4 Electro-Static Discharge Control

Since this module uses a CMOS LSI, the same careful attention should be paid to electrostatic discharge as for an ordinary CMOS IC.

- ◆ Make certain that you are grounded when handling LCM.
- ◆ Before remove LCM from its packing case or incorporating it into a set, be sure the module and your body have the same electric potential.
- ◆ When soldering the terminal of LCM, make certain the AC power source for the soldering iron does not leak.
- ◆ When using an electric screwdriver to attach LCM, the screwdriver should be of ground potentiality to minimize as much as possible any transmission of electromagnetic waves produced sparks coming from the commutator of the motor.
- ◆ As far as possible make the electric potential of your work clothes and that of the work bench the ground potential.
- ◆ To reduce the generation of static electricity be careful that the air in the work is not too dried. A relative humidity of 50%-60% is recommended.

7.5 Precaution for Soldering to SUR LCM

- ◆ Observe the following when soldering lead wire, connector cable and etc. to the LCM.

-Soldering iron temperature : $280^{\circ}\text{C} \pm 10^{\circ}\text{C}$

-Soldering time: 3-4 sec.

-Solder: eutectic solder.

If soldering flux is used, be sure to remove any remaining flux after finishing to soldering operation. (This does not apply in the case of a non-halogen type of flux.) It is recommended that you protect the LCD surface with a cover during soldering to prevent any damage due to flux spatters.

- ◆ When soldering the electroluminescent panel and PC board, the panel and board should not be detached more than three times. This maximum number is determined by the temperature and time conditions mentioned above, though there may be some variance depending on the temperature of the soldering iron.
- ◆ When remove the electroluminescent panel from the PC board, be sure the solder has completely melted, the soldered pad on the PC board could be damaged.

7.6 Precaution for Operation

- ◆ Viewing angle varies with the change of liquid crystal driving voltage (VO). Adjust VO to show the best contrast.
- ◆ Driving the SUR LCD in the voltage above the limit shortens its life.
- ◆ Response time is greatly delayed at temperature below the operating temperature range. However, this does not mean the LCD will be out of the order. It will recover when it returns to the specified temperature range.
- ◆ If SUR display area is pushed hard during operation, the display will become abnormal. However, it will return to normal if it is turned off and then back on.
- ◆ Condensation on terminals can cause an electrochemical reaction disrupting the terminal circuit. Therefore, it must be used under the relative condition of 40℃, 50% RH.
- ◆ When turning the power on, input each signal after the positive/negative voltage becomes stable.

7.7 Limited Warranty

Unless agreed between SUR and customer, SUR will replace or repair any of its LCD modules which are found to be functionally defective when inspected in accordance with SUR LCD acceptance standards (copies available upon request) for a period of one year from date of shipments. Cosmetic/visual defects must be returned to SUR within 90 days of shipment. Confirmation of such date shall be based on freight documents. The warranty liability of SUR limited to repair and/or replacement on the terms set forth above. SUR will not be responsible for any subsequent or consequential events.

7.8 Return Policy

No warranty can be granted if the precautions stated above have been disregarded. The typical examples of violations are:

- Broken LCD glass.
- PCB eyelet damaged or modified.
- PCB conductors damaged.
- Circuit modified in any way, including addition of components.
- PCB tampered with by grinding, engraving or painting varnish.
- Soldering to or modifying the bezel in any manner.

Module repairs will be invoiced to the customer upon mutual agreement. Modules must be returned with sufficient description of the failures or defects. Any connectors or cable installed by the customer must be removed completely without damaging the PCB eyelet's, conductors and terminals

That's the end of the datasheet